

**To all importers and Customs House;  
WCO Time Release Study (TRS)**

TRS is an important instrument designed by the World Customs Organization (WCO) targeting the expedition of the cargo clearance at the border. This is a **procedure to measure the time taken between arrivals of the goods at the port until their release to the consignee**. Based on the results of the TRS the Customs will be able to diagnose existing and potential bottlenecks which act as barriers to the free flow of trade, and take remedial actions for **reducing the cargo release time**.

Since the cargo clearance process is a coordinated process at the border, this study is not limited to Customs formalities but, it will look up time taken by the Shipping Lines, Ports Authority, other licensing authorities such as Import Control and the processes by private examination yards as well.

A sample survey has been scheduled for the determination of average time taken during the intervention of Customs. This study will be started with effect from 01.10.2014.

Therefore, your cooperation in this regard will enable us to perform fruitful exercise that ultimate result will highly be benefited to the trading community, Customs and finally the country.

The specimen format is available at the receiving counter of the Long Room or can be downloaded from the Customs web.

For any further clarification please feel free to contact Mr. H.K.M.S. Jayarathne, Deputy Director of Customs, or Mr. M.A.K.N. Mallikarachchi, Assistant Superintendent of Customs on 0712271883, Customs International Affairs Division, PP&R Directorate, 5th Floor, Customs House on 0777-484664 or 2445146

**Director General of Customs**